

**2023
JEFFCOM
FIREWORKS
REPORT**



CALL VOLUME

894

July 4th, 2023
911 Call Volume

705

Average Jan - June
911 Call Volume
Per Day

1,428

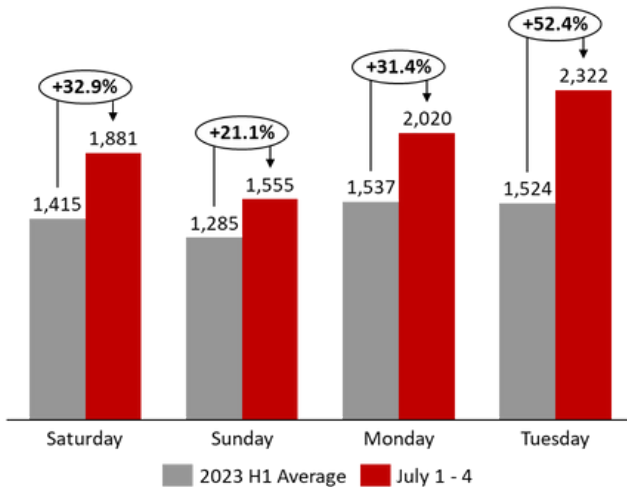
July 4, 2023
Admin Call Volume

783

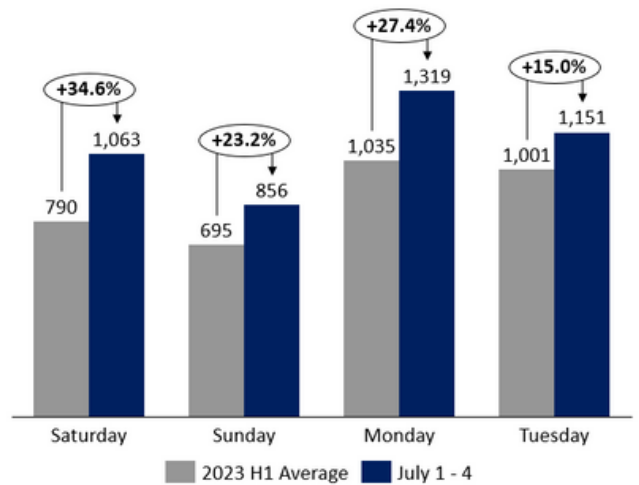
Average Jan - June
Admin Call Volume
Per Day

July 4 Holiday Call Volume vs Historical Average

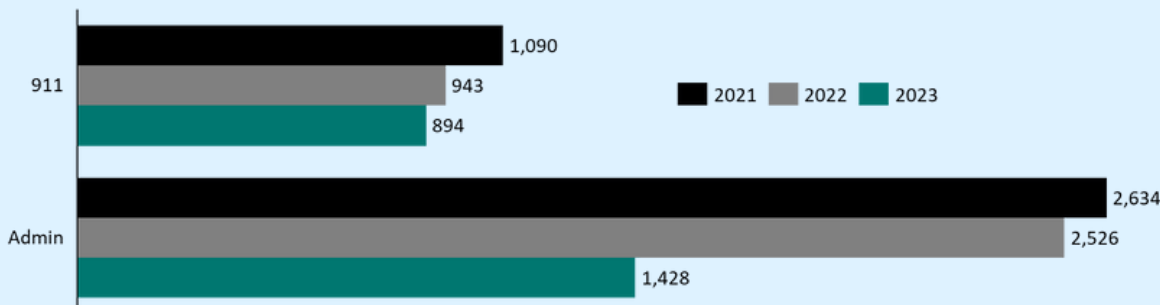
Calls Answered by Jeffcom



Calls Processed by J.A.N.E. Bot



July 4 Call Volume; 2021 vs 2022 vs 2023



Jeffcom received 49 fewer emergency calls on July 4th as compared to 2022 and 1,098 less administrative calls thanks to the tremendous success of the Fireworks Hotline, the J.A.N.E call bot, and online reporting!

FIREWORKS

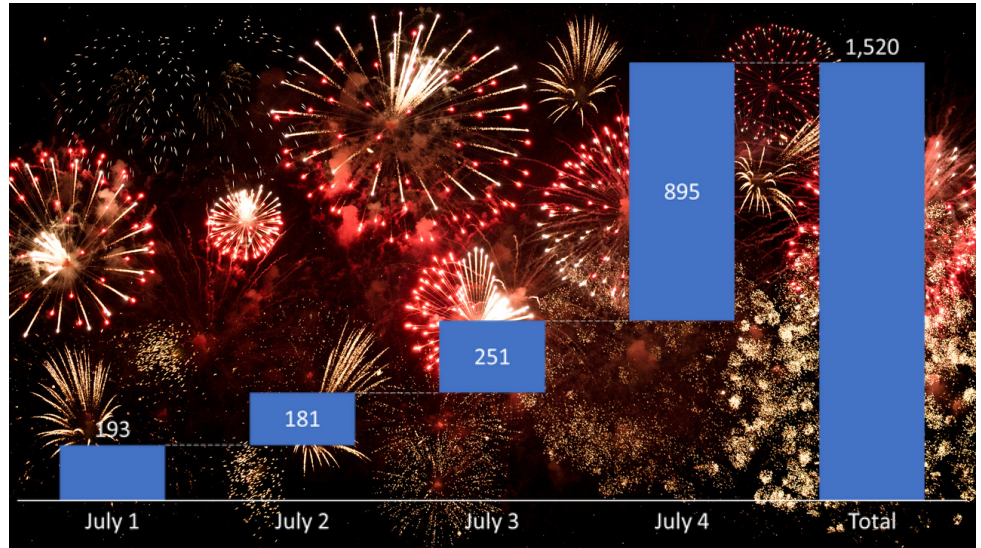
During the span July 1 through 00:30 on July 4, Jeffcom received 1,520 calls which resulted in a Fireworks Incident being dropped into queue.

66

Jeffcom Personnel who answered a Fireworks call between July 1 and July 4

490

Z-APP Online Fireworks reports entered between July 1 and July 4



Calls for Service per day from July 1 - July 4

1128

Calls answered on the Fireworks Hotline between July 1 and July 4

Jurisdiction	Calls for Service
Lakewood PD	567
Jeffco Sheriff	414
Arvada PD	385
Wheat Ridge PD	98
Law Outside Agency	25
Edgewater PD	21
Golden PD	9
Mountain View PD	1

Firework Incidents by Jurisdiction

JEFFCOM 911

CAREERS ONLINE REPORTING RECORDS

ABOUT US RESOURCES CONTACT US

City: 80235

Zip Code: Enter the location of where the event OCCURRED.

Your Name: First Last

Your Phone #: (201) 555-0123

When Did This Occur?: Date Time

Fireworks: ☒ Check this box if you are reporting FIREWORKS

Are there any injuries or an active fire? ☐ No, there are no injuries and there is no active fire

Describe Exactly What Happened

Provide as many details as possible to assist with classifying and responding to your request.

Submit

The online reporting system was enhanced to include a FIREWORKS checkbox to quickly categorize and prioritize the reports.



Jeffcom activated a unique ten digit calling number dedicated to a "Fireworks Hotline" for the third year in a row. This hotline rang to the activated Jeffcom backup center where 19 personnel answered 1,128 calls between July 1 and July 4. This was a decrease of 270 from the previous year, thanks to the success of the J.A.N.E Bot and Online Reporting. The top Emergency Communication Specialist answered 322 calls on July 4th, 2.5x the number of the most calls answered in 2022!



These programs reduced fireworks calls on 911 lines and standard admin lines, allowing emergency calls to continue to be answered in a timely manner.