Jefferson County Communications Center Authority
JEFFCOM911

October 2020
Monthly Report

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JEFFCOM – Law

Calls Received, Processed and Dispatched Stats

LAW

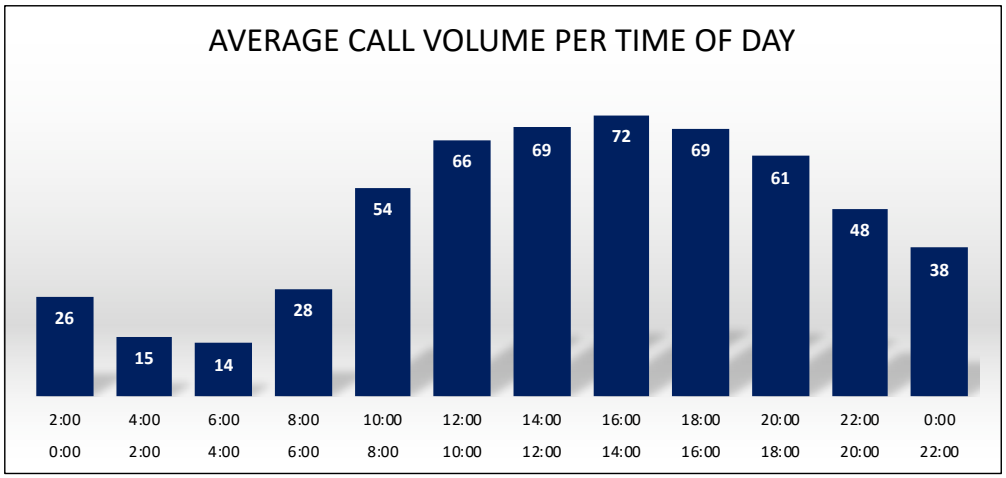
Agency	Total OCT. Calls	OCT. % Total	6 Month Trend
Lakewood PD	6588	29.69%	
Jeffco Sheriff	3656	16.48%	
Arvada PD	3604	16.24%	
Wheat Ridge PD	2145	9.67%	
Golden PD	733	3.30%	
Edgewater PD	372	1.68%	
Lakeside PD	110	0.50%	
Morrison PD	70	0.32%	
CSM	23	0.10%	
Mountain View PD	18	0.08%	
Total	**17,319**	78.06%	

Law call numbers based on the following criteria:

1. Call received and processed by JeffCom

2. Call dispatched by JeffCom

3. Self-initiated activity removed



LAW - Total CAD Dispatched Calls by Day of Week

	Priority								
Day of Week	0	1	2	3	4	5	6	Total	% of Calls Per Day
Sunday	0	190	651	558	97	309	118	1923	12.32%
Monday	1	178	679	673	141	476	122	2270	14.54%
Tuesday	0	174	716	648	152	459	138	2287	14.65%
Wednesday	2	178	708	658	131	472	131	2280	14.61%
Thursday	1	225	850	818	186	615	153	2848	14.60%
Friday	3	247	905	792	199	616	168	2930	15.02%
Saturday	1	279	919	822	165	436	159	2781	14.25%
Total	**8**	**1471**	**5428**	**4969**	**1071**	**3383**	**989**	**17319**	

JEFFCOM – Fire

Calls Received, Processed and Dispatched Stats

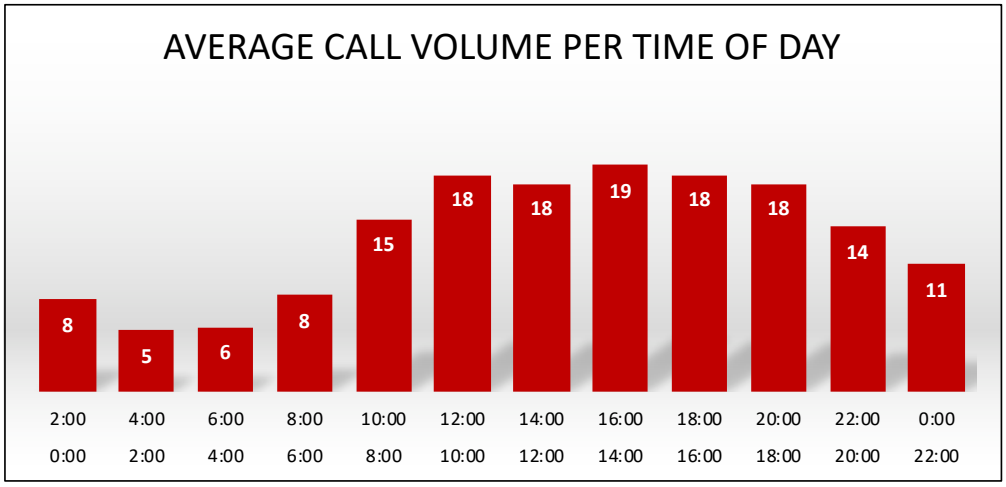
FIRE

Agency	Total OCT. Calls	OCT. % Total	6 Month Trend
West Metro Fire	2794	12.59%	
Arvada Fire	1233	5.56%	
Golden Fire	226	1.02%	
Evergreen Fire	187	0.84%	
Elk Creek Fire	111	0.50%	
Highland Rescue	73	0.33%	
Foothills Fire	55	0.25%	
Fairmount Fire	50	0.23%	
Pleasant View Fire	48	0.22%	
Inter Canyon Fire	43	0.19%	
Genesee Fire	16	0.07%	
Indian Hills Fire	14	0.06%	
North Fork Fire	14	0.06%	
Golden Gate Fire	3	0.01%	
Total	**4,867**	21.94%	

Fire call numbers based on the following criteria:

1. Call received and processed by JeffCom

2. Call dispatched by JeffCom



FIRE - Total CAD Dispatched Calls by Day of Week

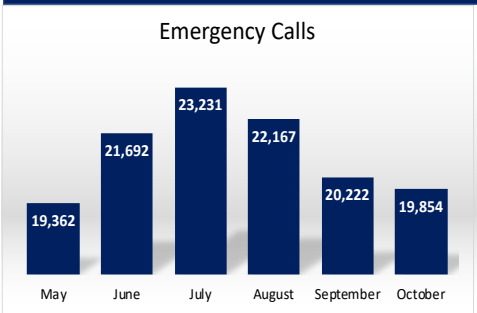
	Priority							
Day of Week	1	2	3	4	5	6	Total	% of Calls Per Day
Sunday	16	340	201	10	0	0	567	12.93%
Monday	17	375	244	10	0	1	647	14.76%
Tuesday	9	367	240	2	0	1	619	14.12%
Wednesday	15	380	218	4	0	2	619	14.12%
Thursday	16	452	303	9	0	2	782	14.27%
Friday	20	521	299	9	0	4	853	15.57%
Saturday	14	481	269	15	0	1	780	14.23%
Total	**107**	**2916**	**1774**	**59**	**0**	**11**	**4867**	

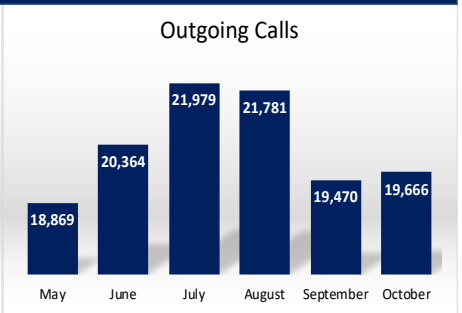
Call Volume

JEFFCOM

CALL VOLUME					
Line	**Calls**	**Notes**	**Line**	**Calls**	**Notes**
911	19,854	4.99% Decrease Per Day from September	**Outgoing Calls**	19,666	2.25% Decrease Per Day from September
Admin	36,162	6.49% Decrease Per Day from September			
Total	56,016	5.97% Decrease Per Day from September			

6 MONTH TRENDS

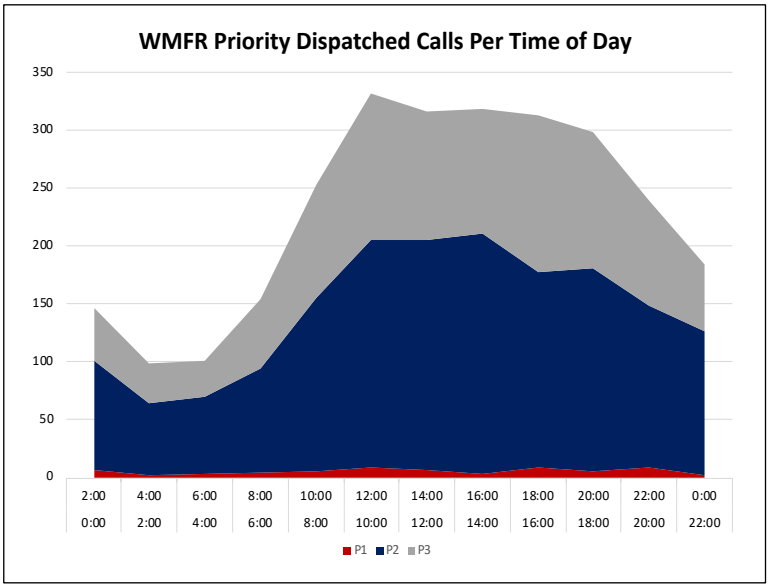


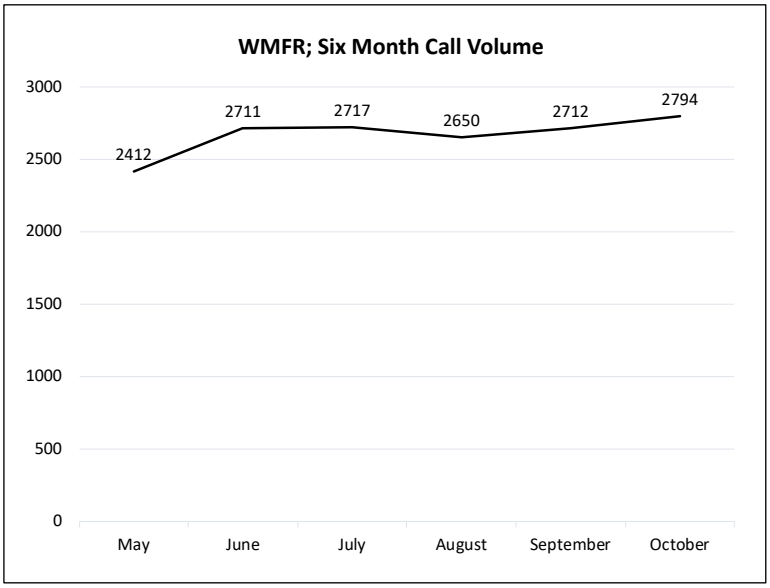


West Metro Fire

Dispatch Report

Call Designation
P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	15	197	117	329	82.3
Monday	10	210	131	351	87.8
Tuesday	5	210	148	363	90.8
Wednesday	8	218	128	354	88.5
Thursday	12	266	168	446	89.2
Friday	10	293	163	466	93.2
Saturday	7	279	162	448	89.6

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

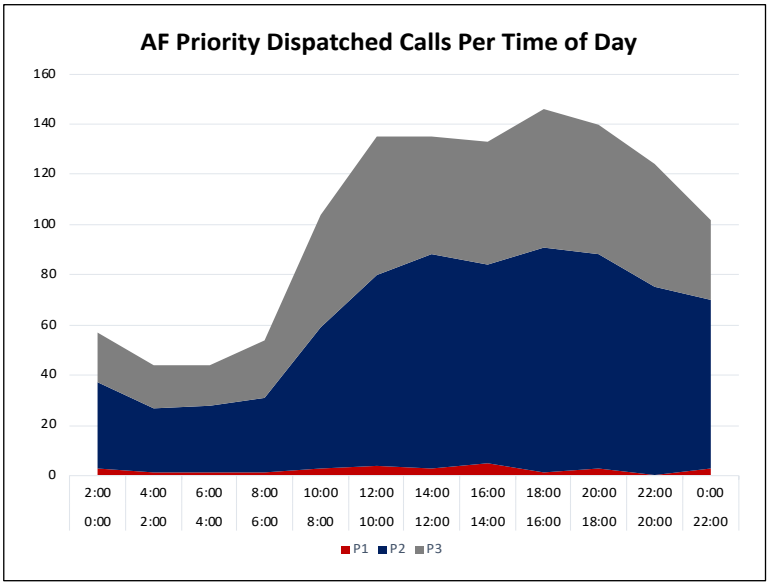
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	67	93%
2	1673	94%

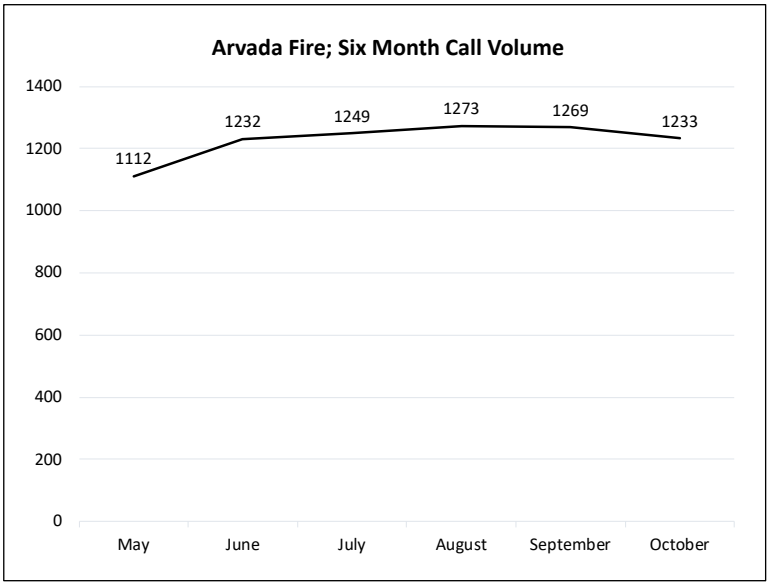
Arvada Fire

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	1	92	48	141	35.3
Monday	4	95	69	168	42.0
Tuesday	2	97	61	160	40.0
Wednesday	7	100	51	158	39.5
Thursday	2	97	75	174	34.8
Friday	6	124	86	216	43.2
Saturday	6	125	70	201	40.2

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

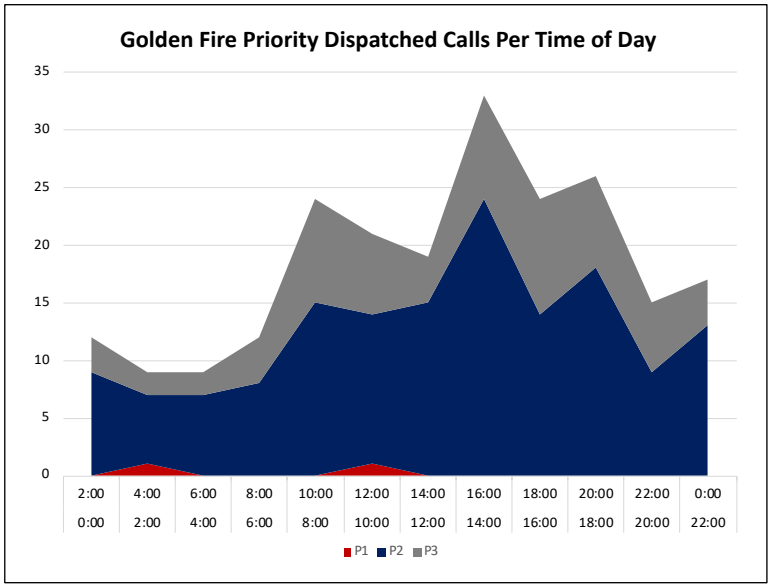
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	28	96%
2	730	95%

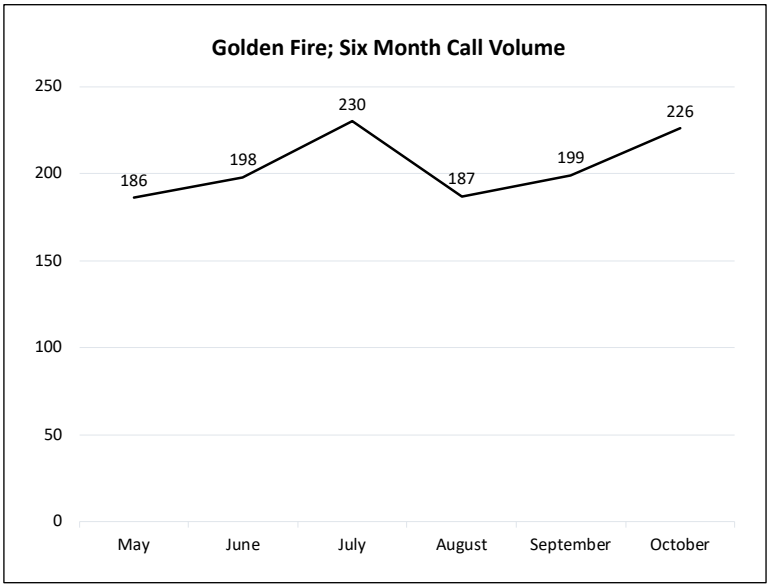
Golden Fire

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	15	7	22	5.5
Monday	0	24	8	32	8.0
Tuesday	1	22	4	27	6.8
Wednesday	0	19	9	28	7.0
Thursday	0	29	13	42	8.4
Friday	1	23	15	39	7.8
Saturday	0	19	12	31	6.2

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	2	100%
2	151	92%

Fairmount Fire

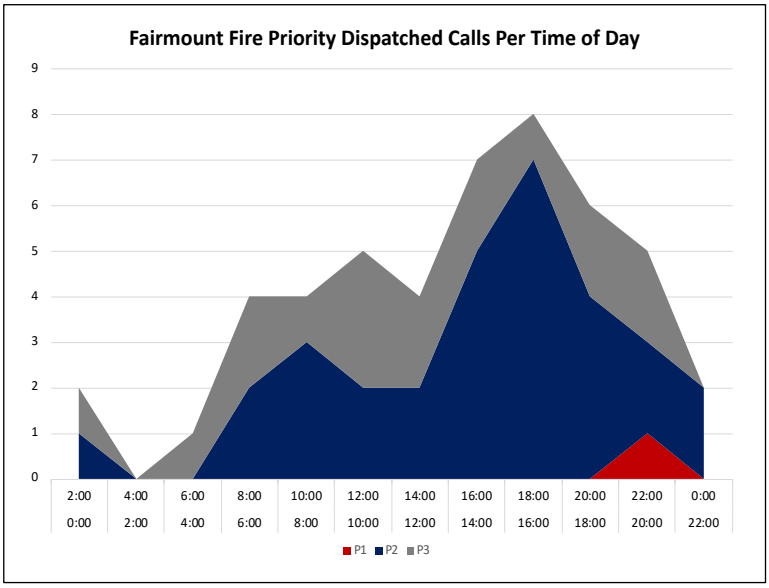
Dispatch Report

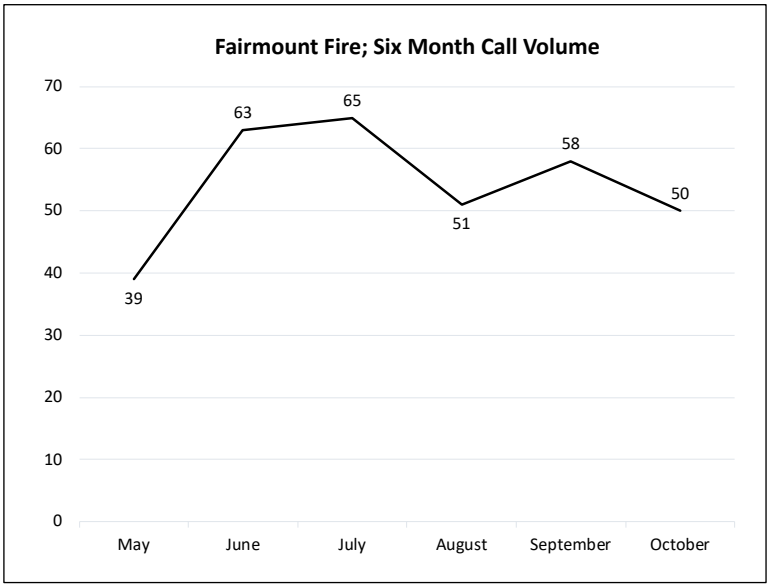
Call Designation

P1 – Echo Call

P2 – Charlie Call; Delta Call

P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	9	2	11	2.8
Monday	1	3	2	6	1.5
Tuesday	0	2	3	5	1.3
Wednesday	0	3	2	5	1.3
Thursday	0	3	1	4	0.8
Friday	0	3	4	7	1.4
Saturday	0	7	3	10	2.0

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

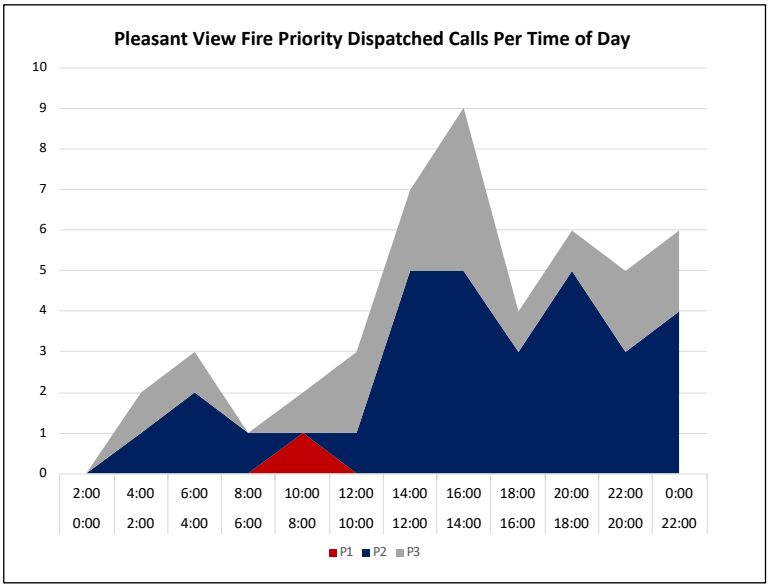
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	1	0%
2	30	100%

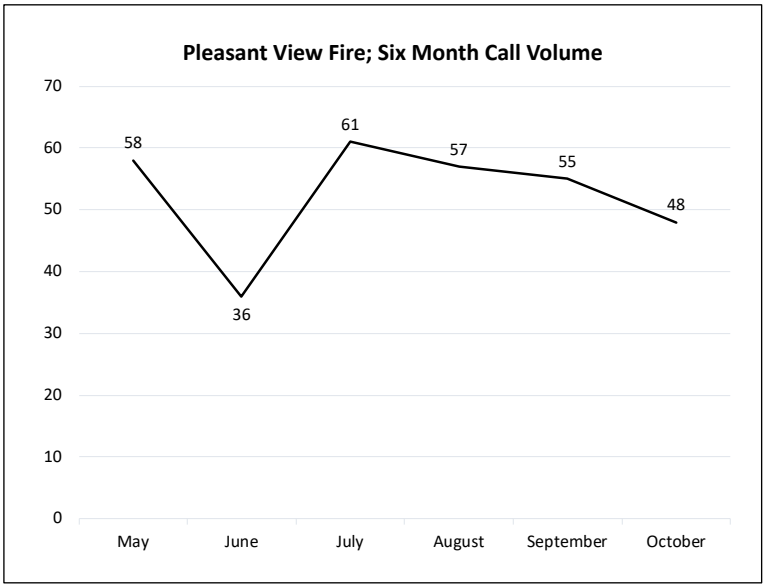
Pleasant View Fire

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	4	5	9	2.3
Monday	0	4	3	7	1.8
Tuesday	1	4	3	8	2.0
Wednesday	0	4	0	4	1.0
Thursday	0	2	3	5	1.0
Friday	0	9	1	10	2.0
Saturday	0	3	2	5	1.0

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

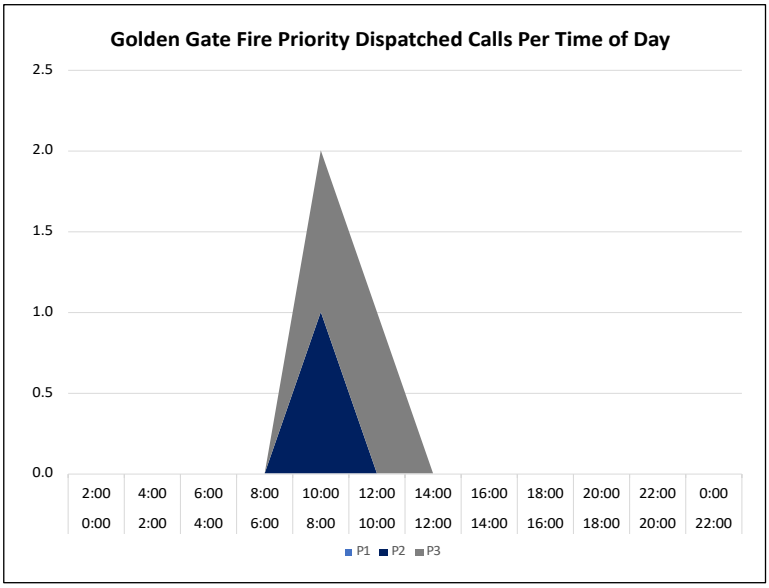
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	1	100%
2	30	93%

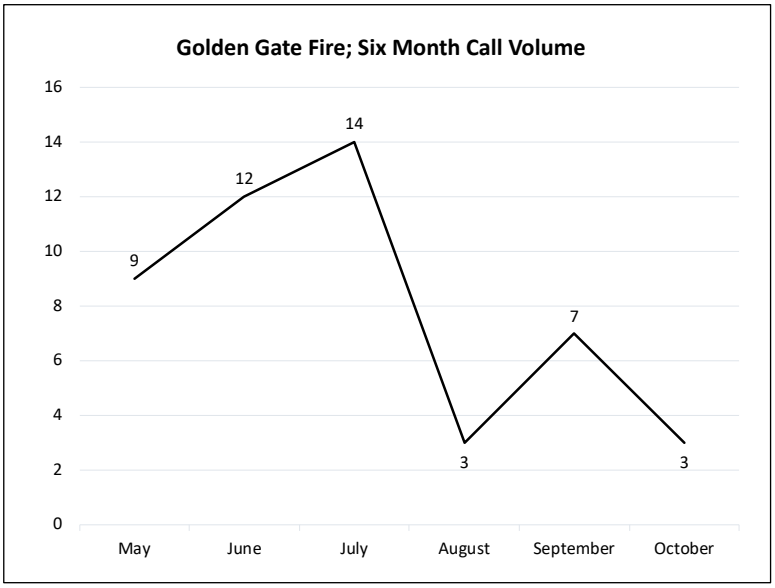
Golden Gate Fire

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	1	0	1	0.3
Monday	0	0	1	1	0.3
Tuesday	0	0	0	0	0.0
Wednesday	0	0	1	1	0.3
Thursday	0	0	0	0	0.0
Friday	0	0	0	0	0.0
Saturday	0	0	0	0	0.0

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	N/A	N/A
2	1	100%

Evergreen Fire

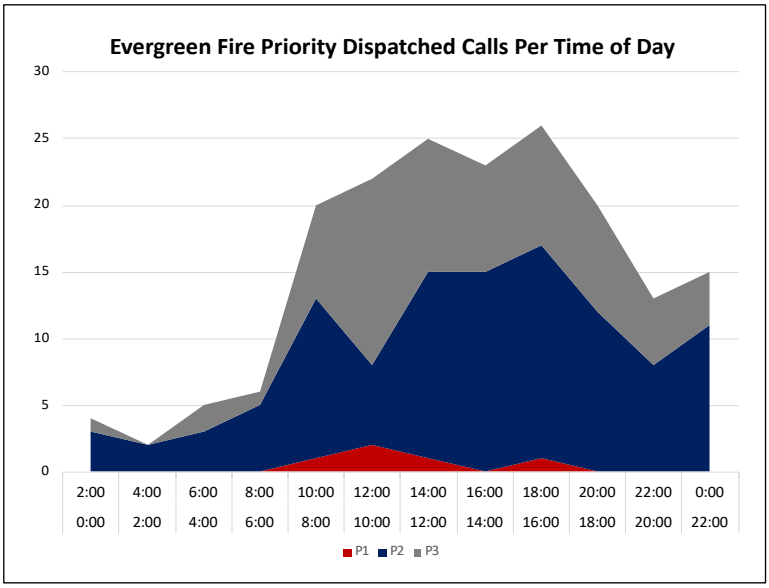
Dispatch Report

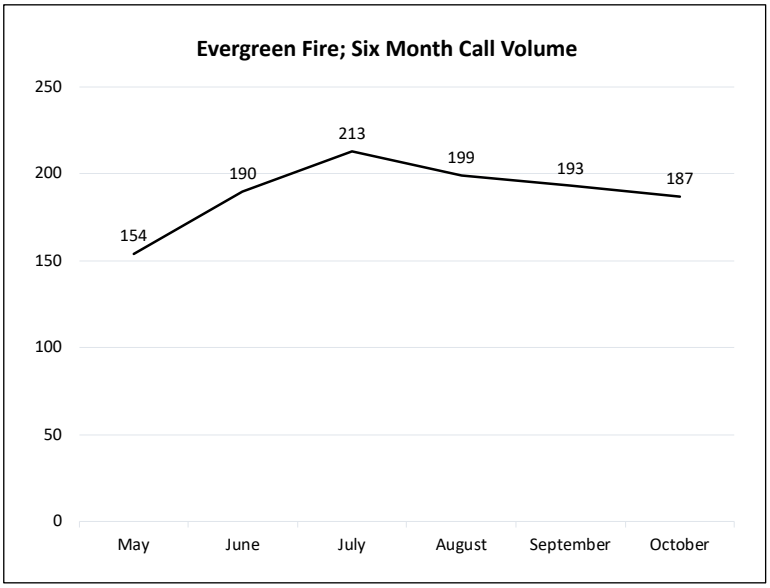
Call Designation

P1 – Echo Call

P2 – Charlie Call; Delta Call

P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	7	9	16	4.0
Monday	1	15	6	22	5.5
Tuesday	0	11	8	19	4.8
Wednesday	0	16	13	29	7.3
Thursday	2	23	17	42	8.4
Friday	2	25	9	36	7.2
Saturday	0	10	7	17	3.4

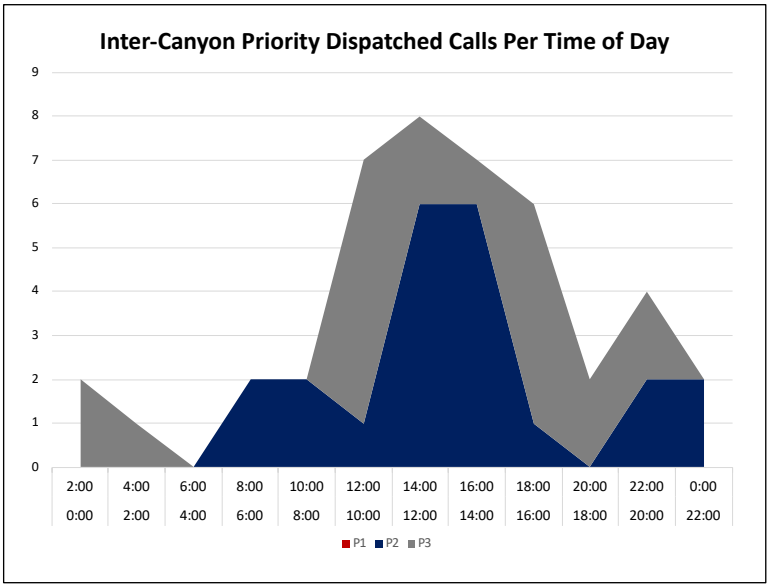
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

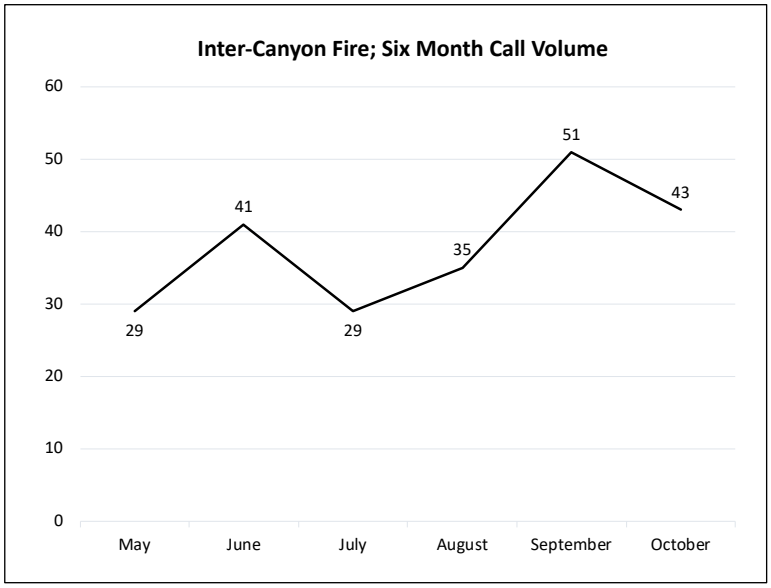
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	5	80%
2	107	71%

Inter-Canyon Fire

Dispatch Report

Call Designation
P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	2	0	2	0.5
Monday	0	0	2	2	0.5
Tuesday	0	3	5	8	2.0
Wednesday	0	4	2	6	1.5
Thursday	0	5	7	12	2.4
Friday	0	4	2	6	1.2
Saturday	0	4	3	7	1.4

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

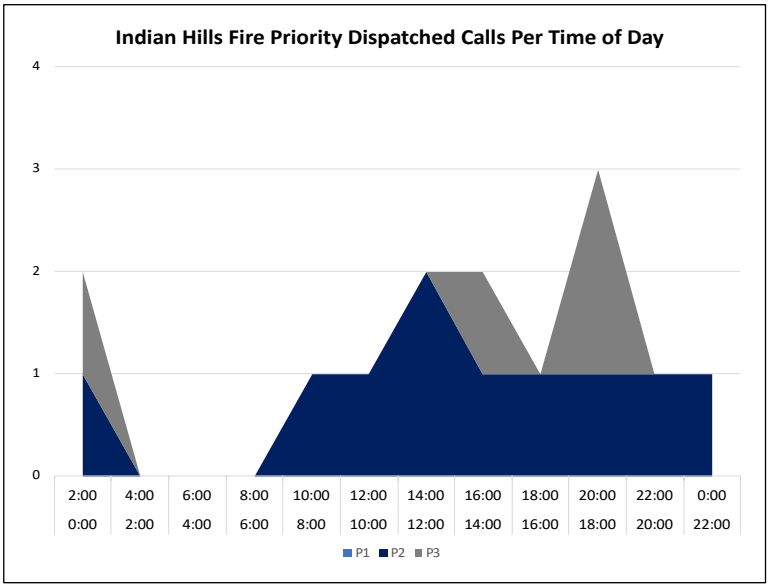
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	N/A	N/A
2	22	55%

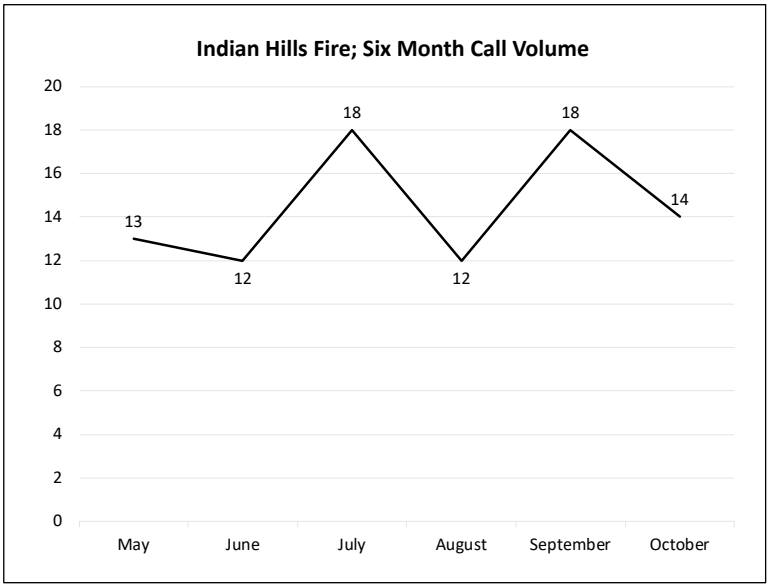
Indian Hills Fire

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	1	2	3	0.8
Monday	0	1	0	1	0.3
Tuesday	0	2	0	2	0.5
Wednesday	0	1	0	1	0.3
Thursday	0	2	2	4	0.8
Friday	0	3	0	3	0.6
Saturday	0	0	0	0	0.0

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

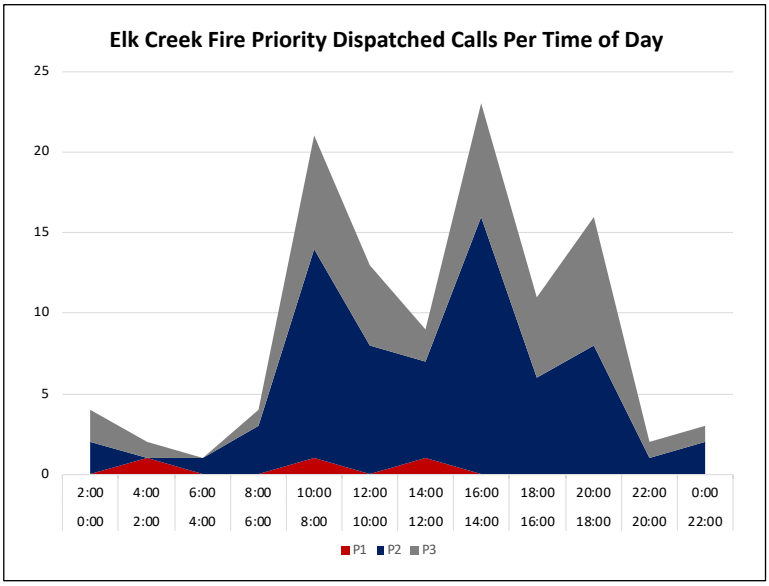
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	N/A	N/A
2	10	90%

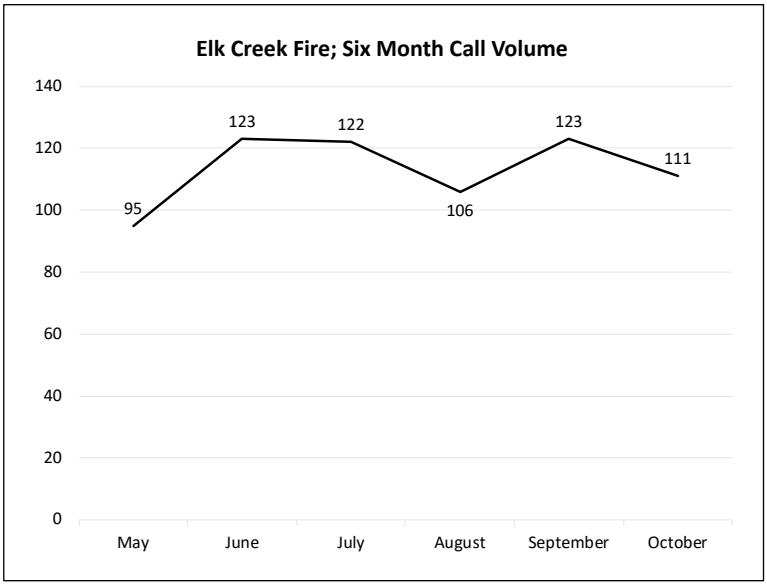
Elk Creek Fire

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	3	2	5	1.3
Monday	1	12	9	22	5.5
Tuesday	0	9	6	15	3.8
Wednesday	0	6	7	13	3.3
Thursday	0	12	7	19	3.8
Friday	1	11	4	16	3.2
Saturday	1	13	5	19	3.8

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

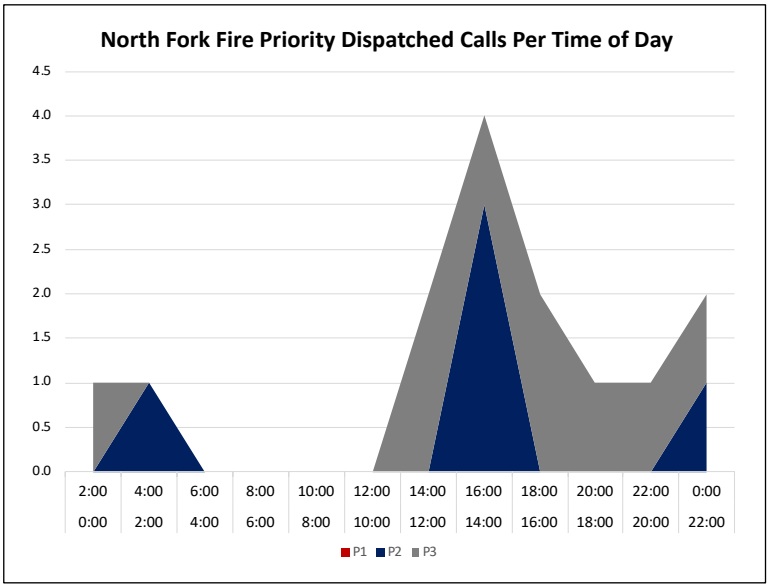
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	3	67%
2	66	92%

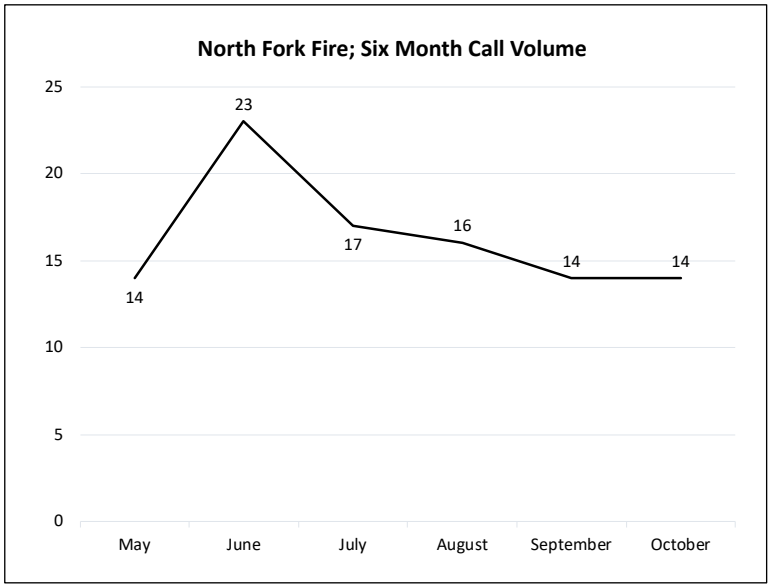
North Fork Fire

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	1	1	2	0.5
Monday	0	0	1	1	0.3
Tuesday	0	1	0	1	0.3
Wednesday	0	1	1	2	0.5
Thursday	0	1	2	3	0.6
Friday	0	1	1	2	0.4
Saturday	0	0	3	3	0.6

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

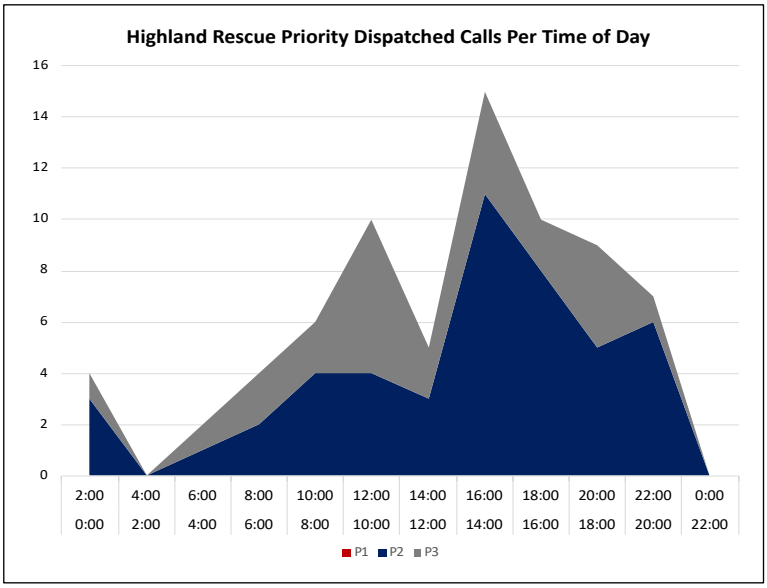
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	N/A	N/A
2	5	20%

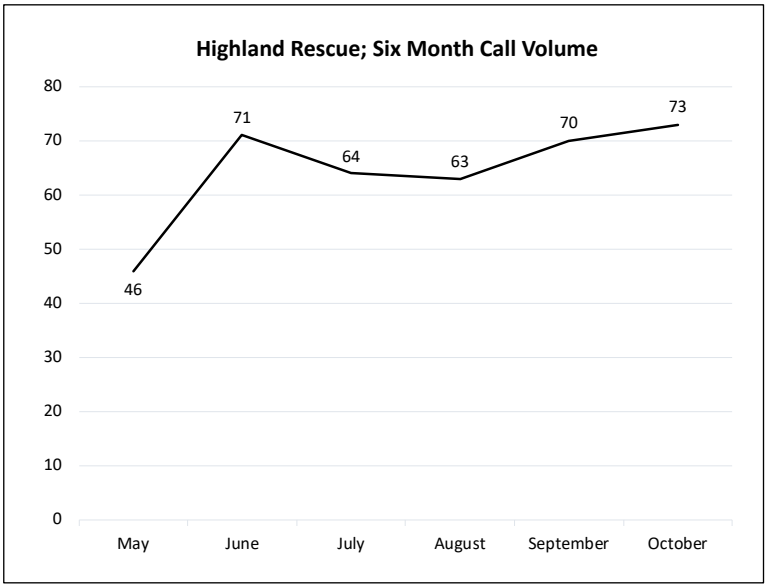
Highland Rescue

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	4	4	8	2.0
Monday	0	6	6	12	3.0
Tuesday	0	3	1	4	1.0
Wednesday	0	4	2	6	1.5
Thursday	0	6	4	10	2.0
Friday	0	13	7	20	4.0
Saturday	0	11	1	12	2.4

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

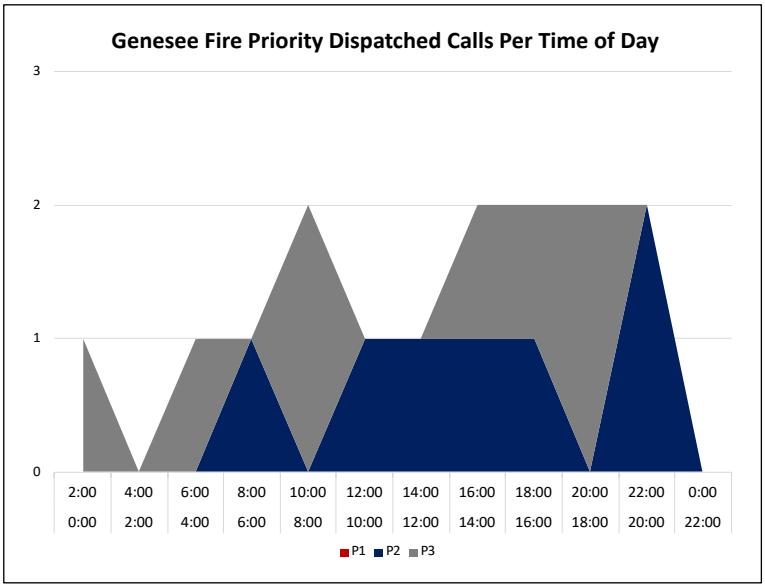
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	N/A	N/A
2	47	55%

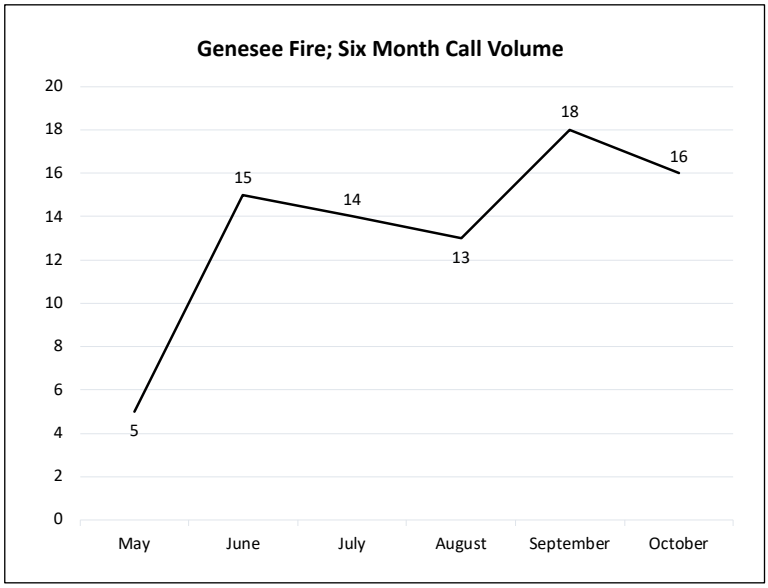
Genesee Fire

Dispatch Report

Call Designation

P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	0	3	3	0.8
Monday	0	1	1	2	0.5
Tuesday	0	1	0	1	0.3
Wednesday	0	1	0	1	0.3
Thursday	0	0	1	1	0.2
Friday	0	2	2	4	0.8
Saturday	0	2	1	3	0.6

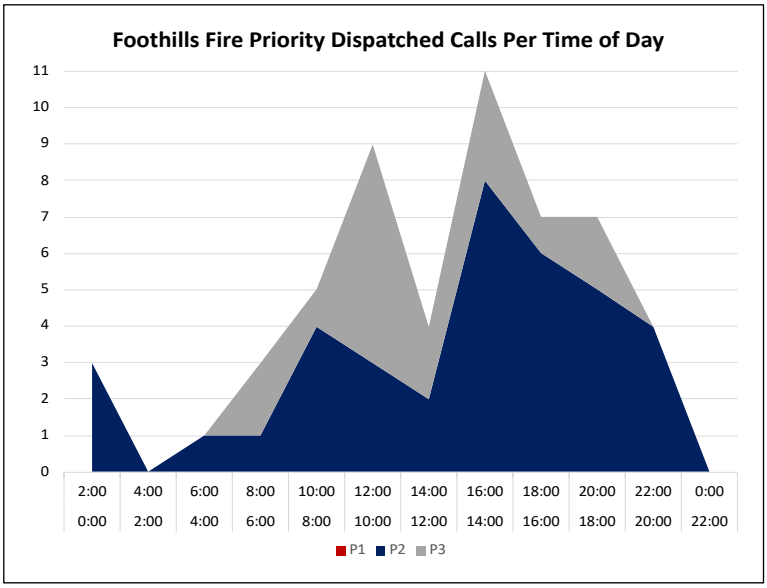
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

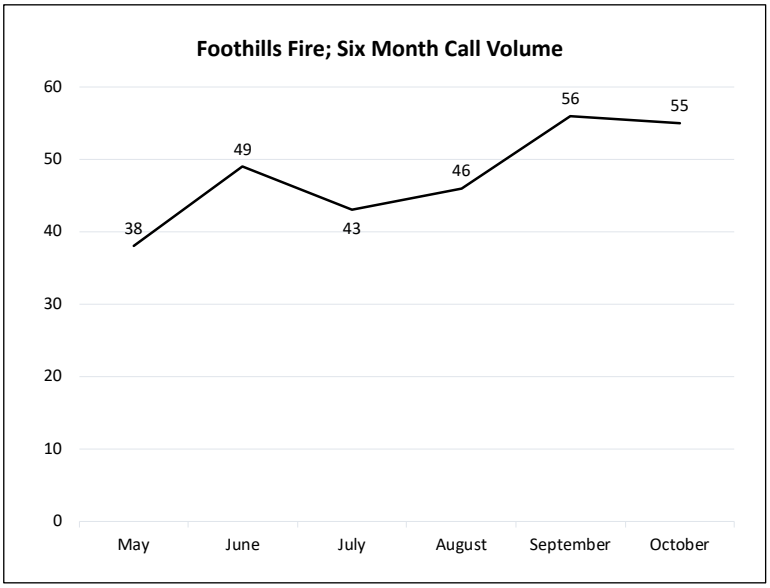
Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	N/A	N/A
2	7	57%

Foothills Fire

Dispatch Report

Call Designation
P1 – Echo Call
P2 – Charlie Call; Delta Call
P3 – Alpha Call; Bravo Call





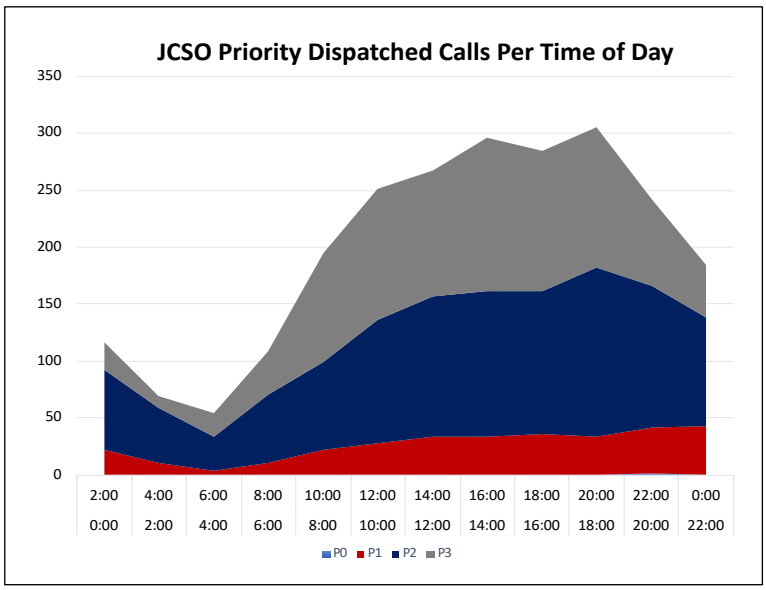
Dispatched Call Volume Per Day of the Week; P1 - P3					
Day of Week	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	4	1	5	1.3
Monday	0	4	5	9	2.3
Tuesday	0	2	1	3	0.8
Wednesday	0	3	2	5	1.3
Thursday	0	6	3	9	1.8
Friday	0	10	5	15	3.0
Saturday	0	8	0	8	1.6

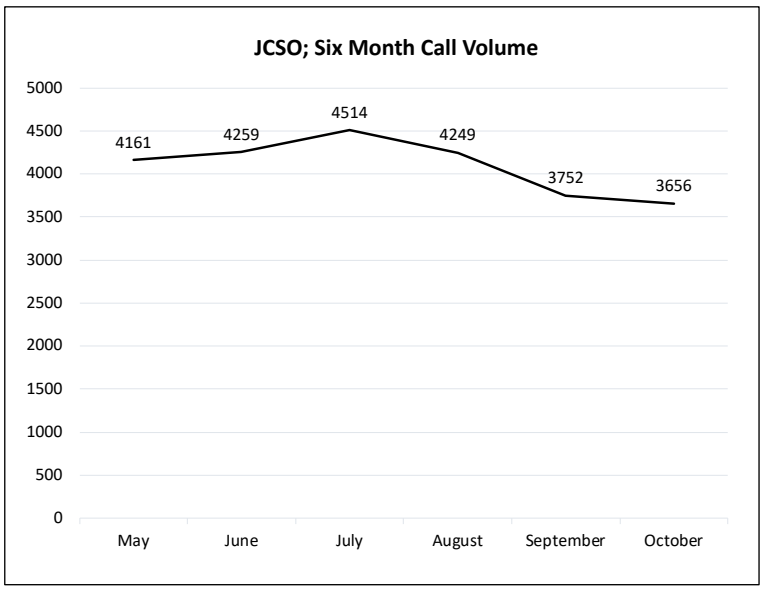
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment		
Priority	**Count**	**Assignment < 1 Minute**
1	N/A	N/A
2	37	54%

Jeffco Sheriff

Dispatch Report





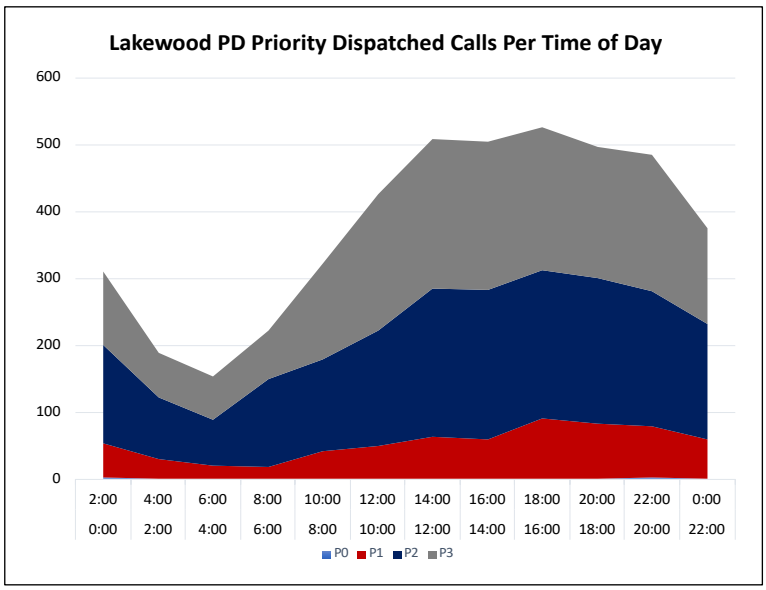
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	35	154	89	278	69.5
Monday	0	41	144	131	316	79.0
Tuesday	0	42	127	137	306	76.5
Wednesday	0	35	154	111	300	75.0
Thursday	0	53	175	141	369	73.8
Friday	1	57	177	152	387	77.4
Saturday	0	53	207	159	419	83.8

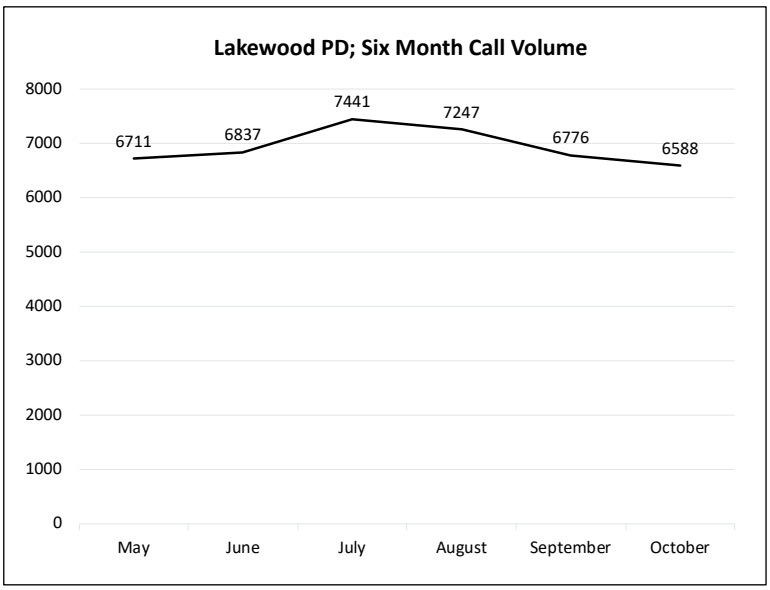
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	Count	Assignment < 2 Minutes	Assignment < 4 Minutes
1	316	87%	97%
2	1138	62%	84%

Lakewood PD

Dispatch Report





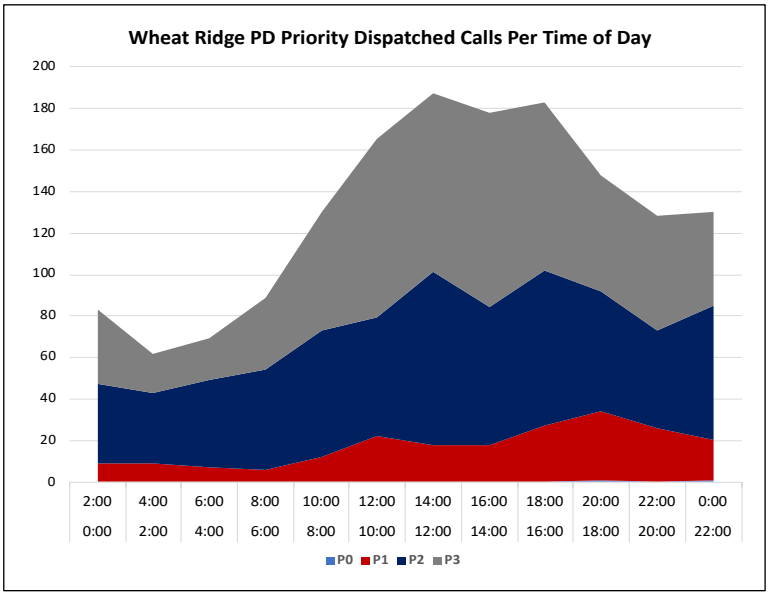
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	81	242	238	561	140.3
Monday	1	75	237	242	555	138.8
Tuesday	0	72	288	214	574	143.5
Wednesday	0	83	271	245	599	149.8
Thursday	1	92	303	343	739	147.8
Friday	2	105	333	284	724	144.8
Saturday	1	132	339	296	768	153.6

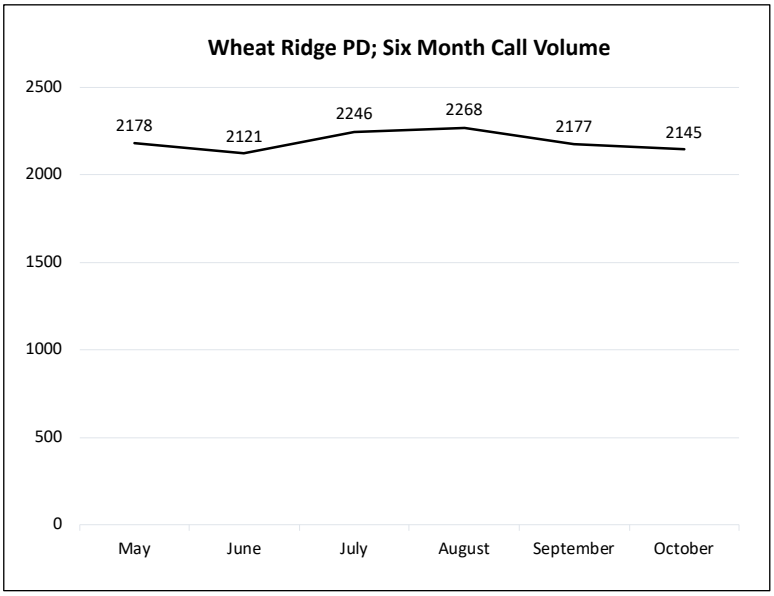
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	Count	Assignment < 2 Minutes	Assignment < 4 Minutes
1	640	76%	90%
2	2013	40%	63%

Wheat Ridge PD

Dispatch Report





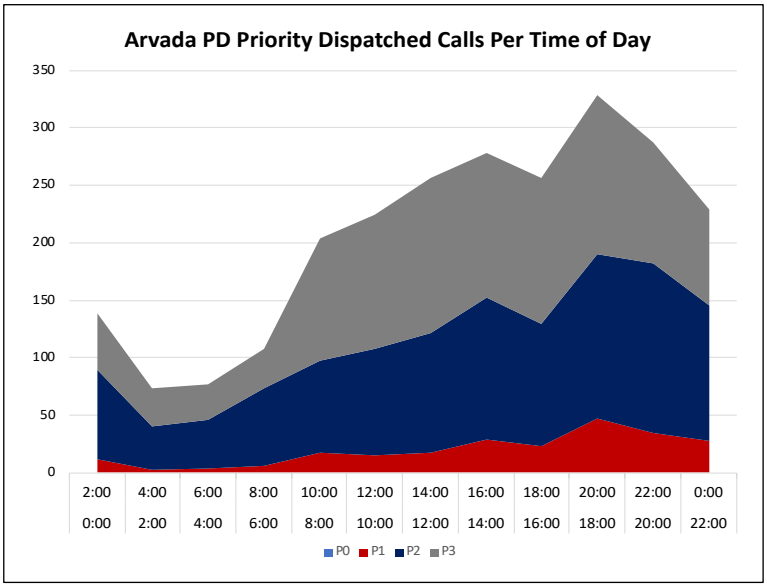
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	**P0**	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	28	69	62	159	39.8
Monday	0	30	87	88	205	51.3
Tuesday	0	23	97	93	213	53.3
Wednesday	2	22	83	102	209	52.3
Thursday	0	30	120	99	249	49.8
Friday	0	37	119	107	263	52.6
Saturday	0	36	99	119	254	50.8

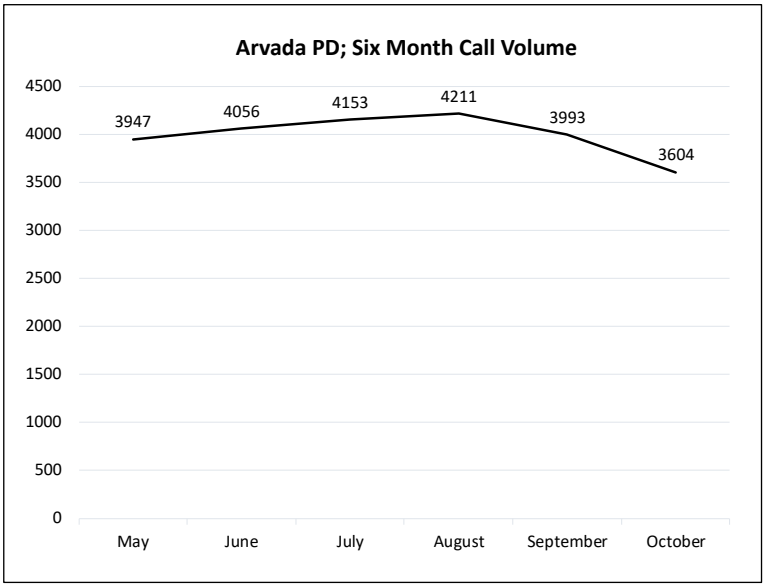
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	**Count**	**Assignment < 2 Minutes**	**Assignment < 4 Minutes**
1	206	74%	90%
2	674	41%	61%

Arvada PD

Dispatch Report





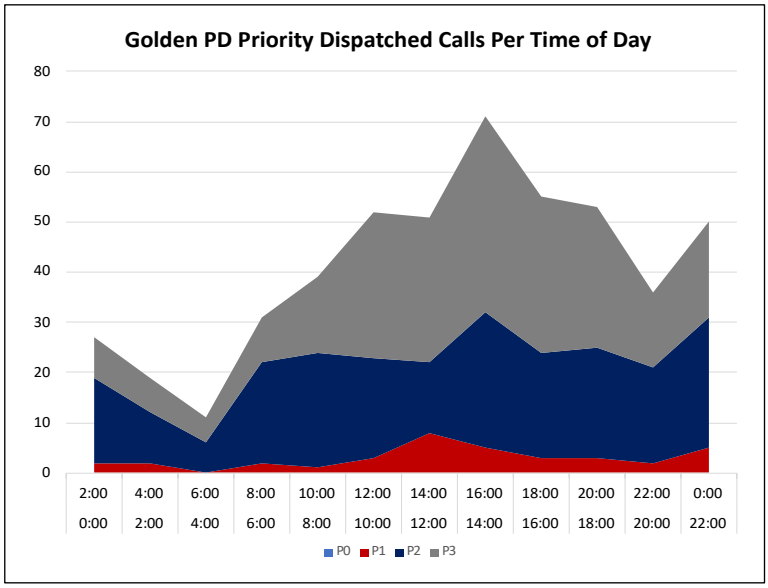
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	**P0**	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	34	132	129	295	73.8
Monday	0	26	153	153	332	83.0
Tuesday	0	29	135	147	311	77.8
Wednesday	0	33	146	139	318	79.5
Thursday	0	36	169	167	372	74.4
Friday	0	34	199	174	407	81.4
Saturday	0	46	202	179	427	85.4

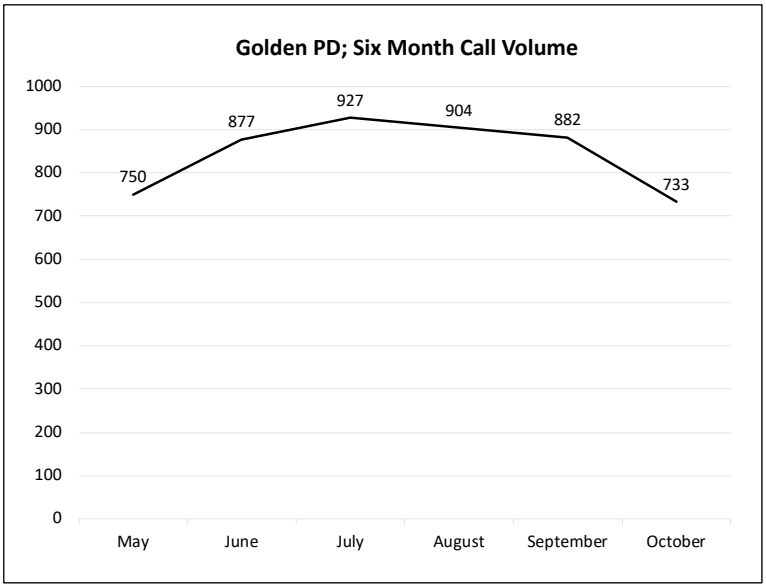
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	**Count**	**Assignment < 2 Minutes**	**Assignment < 4 Minutes**
1	238	89%	96%
2	1136	66%	83%

Golden PD

Dispatch Report





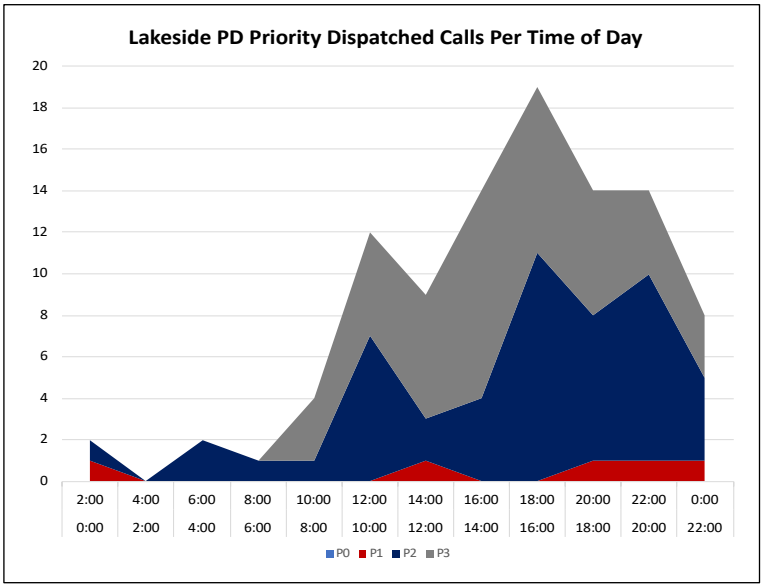
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	5	21	23	49	12.3
Monday	0	3	27	34	64	16.0
Tuesday	0	3	33	34	70	17.5
Wednesday	0	2	22	30	54	13.5
Thursday	0	10	49	39	98	19.6
Friday	0	7	38	42	87	17.4
Saturday	0	6	35	32	73	14.6

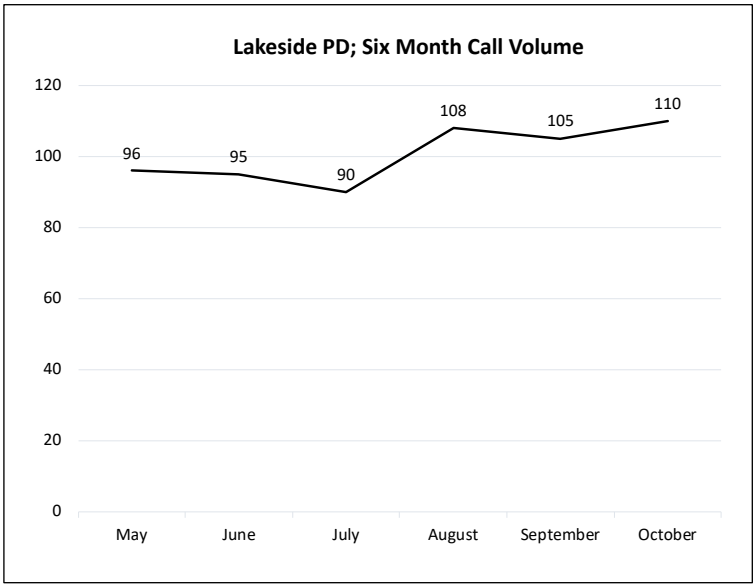
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	Count	Assignment < 2 Minutes	Assignment < 4 Minutes
1	36	86%	94%
2	225	72%	87%

Lakeside PD

Dispatch Report





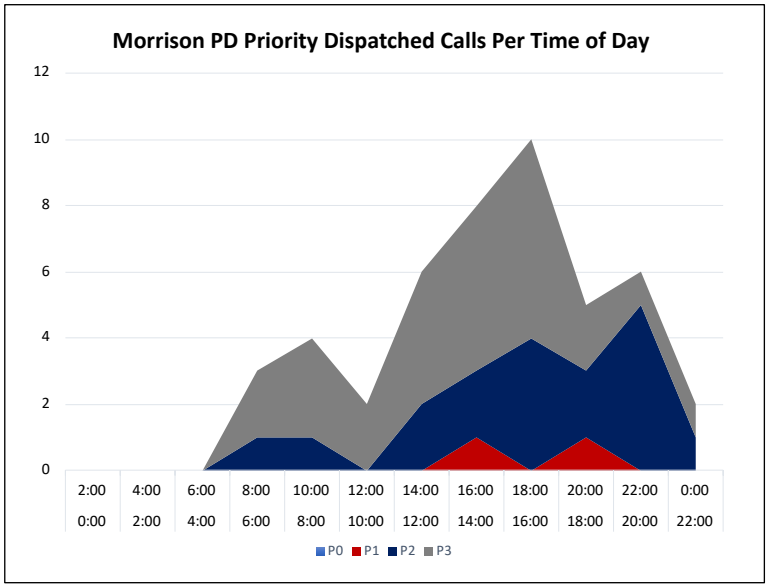
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	2	9	3	14	3.5
Monday	0	0	9	6	15	3.8
Tuesday	0	1	7	8	16	4.0
Wednesday	0	0	8	4	12	3.0
Thursday	0	0	3	5	8	1.6
Friday	0	1	8	10	19	3.8
Saturday	0	1	5	9	15	3.0

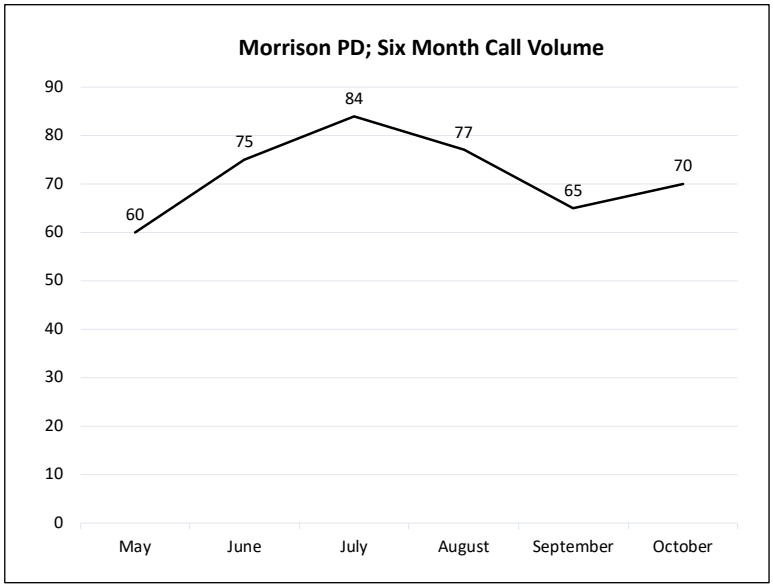
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	Count	Assignment < 2 Minutes	Assignment < 4 Minutes
1	5	100%	100%
2	49	78%	90%

Morrison PD

Dispatch Report





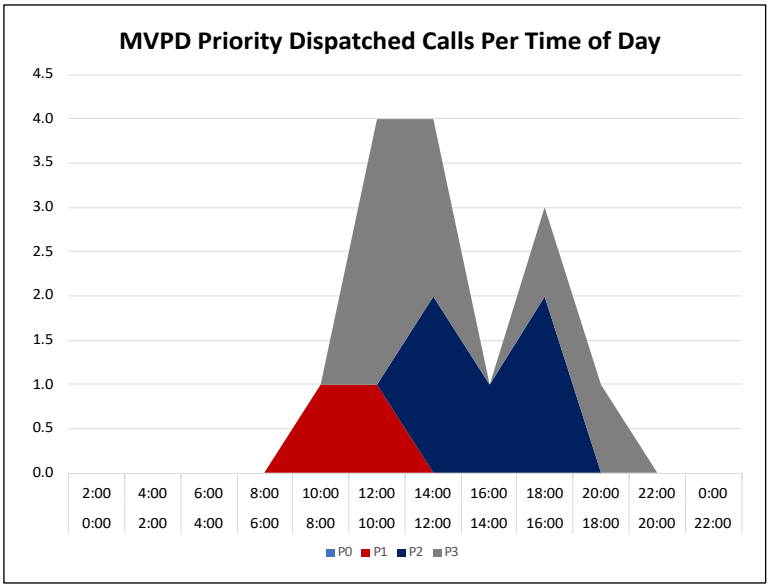
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	**P0**	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	0	4	2	6	1.5
Monday	0	0	3	4	7	1.8
Tuesday	0	0	0	3	3	0.8
Wednesday	0	1	2	3	6	1.5
Thursday	0	0	2	4	6	1.2
Friday	0	1	3	4	8	1.6
Saturday	0	0	4	6	10	2.0

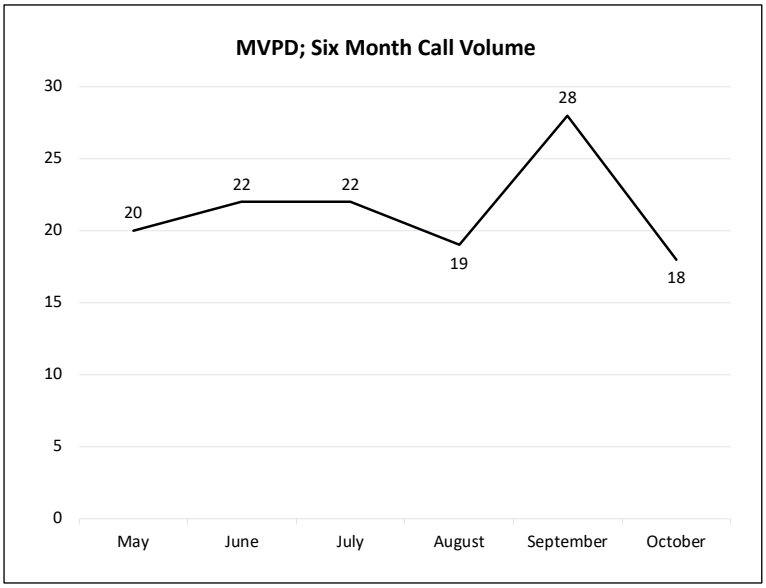
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	**Count**	**Assignment < 2 Minutes**	**Assignment < 4 Minutes**
1	2	50%	50%
2	18	83%	83%

Mountain View PD

Dispatch Report





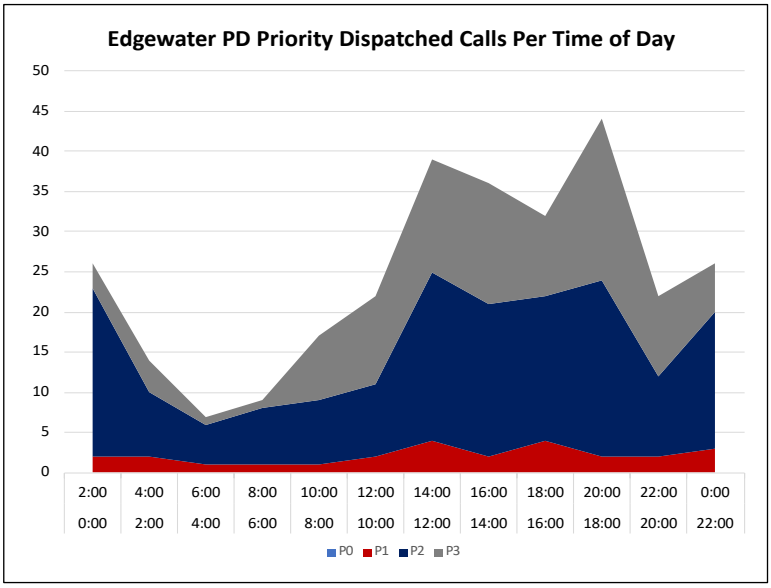
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	**P0**	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	0	0	1	1	0.3
Monday	0	1	0	0	1	0.3
Tuesday	0	0	1	0	1	0.3
Wednesday	0	0	0	1	1	0.3
Thursday	0	0	1	3	4	0.8
Friday	0	0	0	2	2	0.4
Saturday	0	1	3	0	4	0.8

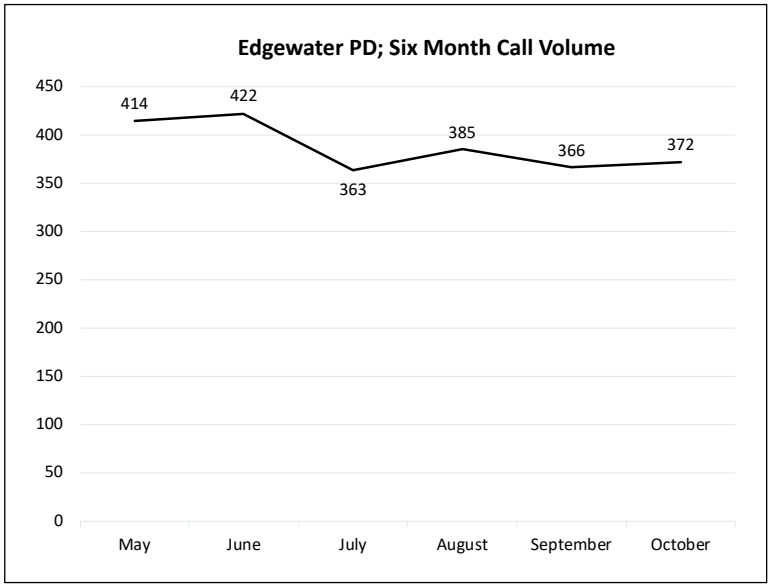
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	**Count**	**Assignment < 2 Minutes**	**Assignment < 4 Minutes**
1	2	100%	100%
2	5	40%	40%

Edgewater PD

Dispatch Report





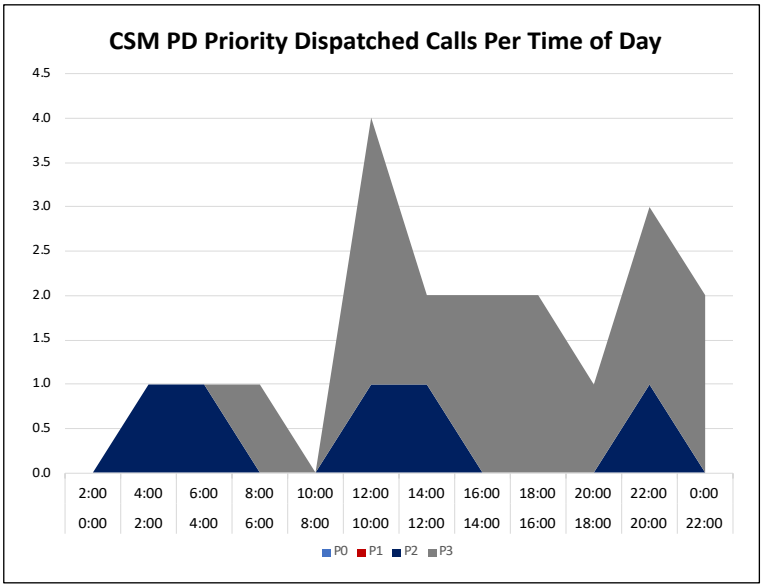
Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	P0	P1	P2	P3	Total	Average
Sunday	0	5	20	11	36	9.0
Monday	0	2	19	13	34	8.5
Tuesday	0	4	24	11	39	9.8
Wednesday	0	2	22	21	45	11.3
Thursday	0	4	28	14	46	9.2
Friday	0	5	28	15	48	9.6
Saturday	0	4	24	18	46	9.2

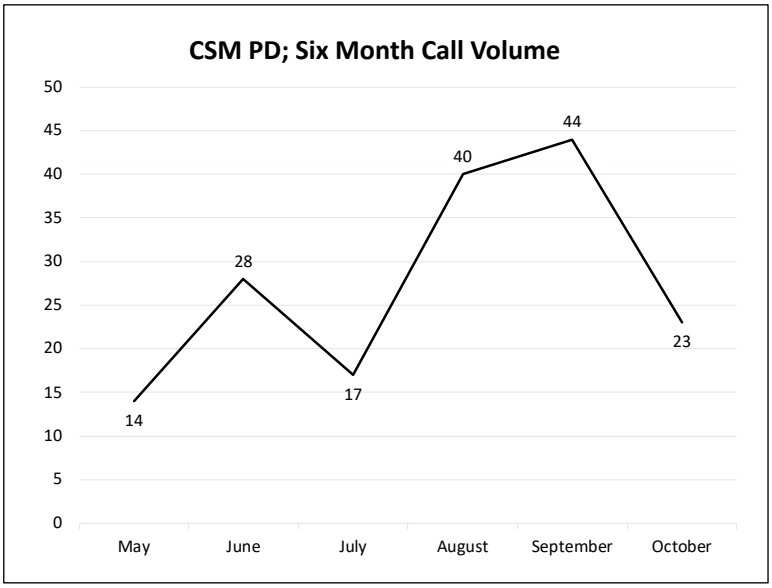
1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	Count	Assignment < 2 Minutes	Assignment < 4 Minutes
1	26	92%	92%
2	165	72%	87%

Colorado School of Mines PD

Dispatch Report





Dispatched Call Volume Per Day of the Week; P0 - P3						
Day of Week	**P0**	**P1**	**P2**	**P3**	**Total**	**Average**
Sunday	0	0	0	0	0	0.0
Monday	0	0	0	2	2	0.5
Tuesday	0	0	4	1	5	1.3
Wednesday	0	0	0	2	2	0.5
Thursday	0	0	0	3	3	0.6
Friday	0	0	0	2	2	0.4
Saturday	0	0	1	4	5	1.0

1. Call received and processed by JeffCom
2. Call dispatched by JeffCom
3. Self-initiated activity removed

Call Entry To Unit Assignment			
Priority	**Count**	**Assignment < 2 Minutes**	**Assignment < 4 Minutes**
1	N/A	N/A	N/A
2	5	40%	80%